

Voluntary Action North Lincolnshire is a Charitable Company governed by a Memorandum and Articles of Association adopted on 19th March 1997. The date of Incorporation was 1st April 1997. Its purposes are the advancement of education, the protection of health and the relief of poverty, distress and sickness. These aims are pursued by bringing together voluntary and statutory organisations in Council and by encouraging co-operation between organisations.

The policy and general management of the affairs of **Voluntary Action** are directed by a Board of Trustees. The members of the Board of Trustees are Directors of the Company and elected to serve for three years or co-opted annually.

Board of Trustees

Chair Allen Ransome
Vice-Chair Barry North
Treasurer Trevor Caunt

All officers are members of the Finance & General Purposes Committee

We would like to record our sadness at the death of Sheelagh Dewson in July 2000. Sheelagh was a founder member of Scunthorpe Council for Voluntary Service which merged to become part of Voluntary Action North Lincolnshire. She was a loyal advocate of voluntary service and will be sorely missed.

Sheelagh Dewson	to 17/7/2000	Finance & General Purposes Committee
Dulcie Eccleston		
Linda Gilbert		Finance & General Purposes Committee
Richard Lund		
Jean Marshall	to 15/4/1999	
Nicki Mumby		
Albert Rimington		Finance & General Purposes Committee
Daljit Singh	to 16/9/1999	
Tom Swinbourne		
Adele Tasker		
Paul Thornton		
Graham Robinson		Finance & General Purposes Committee
Deborah Waddingham	to 19/4/2000	
Aileen Walker	from 16/9/1999	

North Lincolnshire Council Representative

Councillor Allan Smith

Our Aims and Purposes

Voluntary Action North Lincolnshire is an umbrella organisation working towards advancing voluntary activity throughout the community of North Lincolnshire.

The charitable purposes of our organisation (advancement of education, protection of health and relief of poverty, distress and sickness) are carried out in a particular way. We aim to support and bring together organisations that share our aims and to encourage co-operation and partnership to achieve those. Our Core activities are:

- **Service Provision** A key resource and information point for local voluntary and community organisations. This includes office services, use of rooms and equipment, advice on charity, organisation and funding matters, an information service, training, coaching and regular newsletters.
- **Liaison** This involves promoting relationships between voluntary and community organisation, and with statutory bodies and other public agencies operating within the locality.
- **Representation** Enabling the local voluntary and community sector to present its views to local authorities and other public agencies about local service provision and to take part in the planning process.
- **Development** Working strategically to benefit the local voluntary sector. Identifying local need and working with others to develop appropriate local action.

Goodbye ...

At the end of November 1999 Alice Akehurst, the Director of Voluntary Action, retired. The Board of Trustees and Staff thank her for the enormous contribution she made to the work of Voluntary Action, and wish her a very enjoyable retirement.

and Hello ...

Carole Phillips was appointed the new Director of Voluntary Action and took over the helm at the beginning of the new year 2000. Carole, previously employed at HomeStart North Lincolnshire, immediately settled in and carried on with the demanding role. We welcome Carole and wish her many happy years with Voluntary Action.



*Carole Phillips, Director VANL (left)
and Michelle Fearon, Funding Advisor,
(right)*

1999 – 2000

A year of development

Access to Services

Our services can be accessed at two full-time offices in Barton and Scunthorpe and part-time bases in Brigg, Crowle, Epworth and Winterton. We are constantly striving towards making our services more accessible to the community, by ensuring that our staff receive relevant training, our publicity materials are available in different formats and our premises can be accessed by all. We are happy to visit groups or answer queries by phone or letter.

Progress and achievements

The Board of Trustees of Voluntary Action North Lincolnshire is satisfied that in our third year of operation, 1999 – 2000,

- Our work reflected our aims.
- Our resources were well managed.
- Members were satisfied with the services they received.
- A balance was achieved between core service provision and new development.

Voluntary Action continues to respond to the government agenda for change and this year saw the Community Connexions project replicated in Crowle. We are also the lead organisation for the Barton and District Healthy Living Project bid, which has already gained first stage approval.

Core Services and Membership

Membership numbers have remained high at 218 groups; 22 of those were new members.

Our core services are:

- Printing & photocopying
- Desk-top publishing
- Minibus hire
- Equipment loan
- Volunteer placement
- Funding advice
- Constitution and charity organisation advice.

Our survey of member groups revealed that:

- 96% thought that our services were good value for money.
- 92% thought the quality of work was good.
- 99% thought the staff were friendly and helpful.

Voluntary Action North Lincolnshire carries out a wide range of work to support voluntary activity in our area. For instance:

- We assisted a number of organisations on employment matters.
- We administer PAYE schemes for 4 organisations.
- 45 volunteers were interviewed and placed in voluntary work. New contacts were made with

organisations looking to recruit volunteers and opportunities for training were available to those looking to give more commitment to voluntary work.

- 12 updated issues of the Self Help Diary were published in The Scunthorpe Evening Telegraph.
- Two Voluntary Fairs were held in Barton, organised by Connexions and Voluntary Action.
- Displays were exhibited at the Careers Centre, Barton Voluntary Fair and Scunthorpe Central Library.
- We published the Directory of Voluntary Organisations in North Lincolnshire Year 2000 edition. Copies are available on request.

We purchased a portable hearing loop system and a digital camera for the equipment loan pool.

Yvonne was invited to judge the "Best Gardens" in Poplars Park.

Brigg Office

Ann Ford has been based at the Brigg Local Link office for about a year, and has developed a good working relationship with the Local Link staff. She is available every Tuesday morning and this year her work involved routine office services, advice on constitutions, funding and charities to various local groups.

Ann represents Voluntary Action on the Community Association (Horse Fair) Committee and Brigg Marketing Agency and maintains links with other local groups.

Isle of Axholme

Elizabeth Jackson took up the post of Isle of Axholme Resource Worker on November 1st, 1999. Her main activities were:

- Generally raising the profile of Voluntary Action in the Isle, through personal contact, local advertising and items in the local press.
- Updating the database of voluntary groups.
- Assisting groups with funding and constitutional advice.
- Extending the scope of the Inter-Agency Lunch.

Winterton Office

During the year Carol Thornton moved out of the Adult Education building into Winterton Library. This was a temporary measure, pending the construction of the Winterton Local Link. At a very successful Community Lunch, Zem Rodway gave an interesting presentation on the Disability Discrimination Act.

Information Technology

Our IT equipment successfully passed the turn of the century problems forecast as the "Millennium Bug". Carol Thornton is working towards Internet access at all our service points. Additionally, we have web pages on the "Beehive" section of the Scunthorpe Evening Telegraph "thisisscunthorpe" website.

Community Transport

The minibus is still "on the road" and used by an increasing number of our member organisations. During the year 11 new drivers completed their familiarisation course and were added to the list of drivers.

We would like to thank "Thrifty's" (the local firm that fitted new seats and seat belts in the bus) and Scotter Women's Hour for donations towards running costs of the bus. We are grateful to Dixons for continuing garage facilities at

their premises, and to the Advisory Group of volunteer drivers for their practical support throughout the year.

Joint Working Forum

The Forum, whose main purpose was to support by briefing voluntary sector Joint Consultative Committee (JCC) representatives, met six times during the year. Funding ceased on 31 March 2000 because JCC was disbanded. The Forum was the only opportunity for voluntary organisations to meet together and offered valuable networking opportunities. Voluntary Action will be working towards reinstating these opportunities in the near future.

Partnership Working

An important part of our role is the encouragement of co-operative or partnership working and we also try to represent voluntary and community interests in forums and network groups. This can involve circulating consultation documents for statutory organisations, formulating responses, attending conferences, joining working parties and other such activities that draw people together.

This year the Director of Voluntary Action has been involved in the following:

- HimP Programme Board
- Information, Advice and Guidance Steering Group
- Prevention Strategy Steering Group
- North Lincolnshire Strategic Partnership
- SRB Barton Partnership
- SRB Acorns Partnership
- Rural Transport Partnership
- Healthy Living Centre Partnership (Barton and Crosby)
- Community Safety Partnership
- RDP Community and County Group
- Humber Community Partnership

- Housing Partnership Action Team / Partnership Information Group
- Housing Strategy Working Group

The Future

The Board of Trustees have agreed that during the financial year 2000/2001 they will progress at least three new pieces of work:

- **The Healthy Living Centre Project.** A holistic approach to improving life chances, health and well-being of the Barton and District population. If the second stage funding application is successful this project will commence in the next financial year and employ 4 staff.

- **Humber Works.**

The Humber Community Partnership which will employ long term unemployed people for up to 2 years. They will be working with voluntary and community groups.

- **Community Action Network.**

We will seek funding from the National Lottery Charities Board for a 3-year project which will aim to develop the capacity of the voluntary sector by supporting voluntary agencies and community groups so that they are more able to participate in their local communities. The intention is to employ 1 full time and 1 part-time worker.

We will also continue to review our team work skills including our policies and procedures, our use of information technology, and the way we publicise the organisation and its services.

Funding Advisor

Brian Morris, the first person to fill the post of Funding Advisor, left at the end of December 1999.

He successfully advised around 80 groups of which approximately 10% were known to be successful in raising funds. He initiated a monitoring system and publicised the service to potential users. The resource was found to be very much in demand and Brian had no need to approach groups directly due to the number of groups approaching him.

He held a successful workshop that attracted groups in the early stages of planning. He had planned to run further workshops but left before time would permit.

During his time with VANL, Brian identified several sources of funding and fitted many with project requirements. He advised on a variety of issues from constitutions, budgets and planning to fundraising and managing money. Brian also networked with other professionals and built up good relations that have been carried on.

The post was not filled again until the beginning of March 2000 so the service level during January and February was greatly reduced. Fortunately the break in service does not appear to have had an adverse effect and it is again very much in demand.

From March 2000 the new post-holder, Michelle Fearon, prepared a work plan for Year 2 indicating how she would continue and develop the Funding Advisor's role. Her first month in post was spent contacting the groups that Brian had advised to check their progress, establishing and updating the library of funding advice, creating new monitoring and evaluation systems and introducing herself to other professionals in the field. The word

soon spread that a Funding Advisor was back in post, creating opportunities for Michelle to start meeting and advising groups.

The Funding Advisor is based at Voluntary Action's Scunthorpe office.

Legal Advice Service

The agreed goals

As a result of the bid negotiations with the lottery board, it was agreed that the service should attempt to achieve the following goals within their first 12 months:

1. An investigatory survey of the South Humber Voluntary Sector covering at least 300 organisations.
2. The establishment of a legal advice service (and 8 pieces of case work).
3. The establishment of an in-house legal audit service (and 8 audits).
4. The devising and presenting of a training programme involving at least 3 seminars.

All of these goals have been met, and in most cases exceeded.

The Voluntary Sector Survey

The service's database of organisations (used for mailshots) now exceeds 540 and it is hoped that this will exceed 1000 in the next 12 months.

Two survey questionnaires have been circulated and from the responses and detailed analysis a substantial report will be made to the Lottery and will be used to guide the path of the service for its remaining two years.

The set goal of assisting 8 organisations has been exceeded by a factor of 9, i.e. over 70 case files have been opened.

Audits

The 8 in-house audits set as a goal has been met and the legal service have expanded these audits to include management systems and where necessary a crisis management service (thanks to the availability and experience of several volunteers). The service continues to work through a substantial "order book" for audits from organisations.

Training

The first year goal of 3 seminars has been matched by a total of 12 training sessions presented in Grimsby, Scunthorpe and Goole. The team plan an ambitious charity management-training programme in the remaining two years aimed (during the day) at paid workers and (in the evenings) at executive committee members.

Conclusion

The level of demand for the legal services' assistance has required a referral system to be put in place, and the general response to both the audits and the training sessions has been complimentary. It is the hope of the legal service that they will expand and maintain the quality of this service in the forthcoming two years.

Graham Nicholson, Legal Advice Worker

Isle Connexions

Following on from the success of Barton Connexions, a similar project with similar aims commenced in November 1999 in Crowle in the Isle of Axholme. It is funded by North Lincolnshire Social & Housing Services Directorate and funding from R.D.P. has been applied for to extend the scheme across the Isle. This will enable two project workers to work with the Project

Manager, but the results of the application are still awaited.

The project aims to reduce social exclusion in the Isle of Axholme by:

- Improving the quality of life of vulnerable people who live in the Crowle area and supporting their ability to live independently.
- Developing the capacity of the town to support and integrate into its life people made vulnerable by reason of age, disability, sickness or the role of carer.
- Developing a range of community initiatives aimed at creating a safer, sounder and more supportive community.

The project began by:

- Setting up an office in Crowle
- Liaising with Barton Connexions to establish which of the schemes they had set up could be replicated in Crowle.
- Carrying out research to ascertain interest in four schemes identified.

The outcome of the research led to the formation of a **Lunch Club** for older people. This provides an inexpensive meal at a local pub once a month, with transport for those who need it, and it has proved very popular.

Also underway is a **Door and Window Lock Scheme**, providing free a door guard or window lock to help vulnerable people feel more secure.

A need for **Help with Gardening** and **Befriending** was also identified and volunteers are to be recruited and trained in the near future to enable these two schemes to go ahead.

Crosby 21

During Year 2, Crosby 21 has worked on issues highlighted in the local residents' Action Plan (completed in Year 1) and has encouraged ownership of Crosby by its residents.

Community views on life in Crosby and the work of Crosby 21 continue to be sought through the Reference Group – an open group of individuals who live or work in Crosby.

The group meets on a bi-monthly basis and the information received from here is disseminated and used as guidelines for future pieces of work. Examples of Community participation exercises have been:

Crosby PlayDays – taking play and sport equipment out onto the streets of Crosby for four PlayDays sessions. Trying to actively involve parents and children to develop play and sport in their own surroundings; the sessions included building with cardboard, face painting and learning to juggle.

The Crosby Directory – officially known as “Crosby – a great place to live!”, this booklet contains information on what is available in Crosby.

SoundTrek – a journey through Crosby in sound. This project focused on the memories, dreams, hopes, fears and music of Crosby people at the dawn of a new century. The results can be heard on CD/tape available either from Crosby 21 or as a free lending resource through the Central Library, Scunthorpe.



Staff (left to right):
Sajda Shah, Manager,
Jean Witting and Marie Allcock

Circus Playdays – in partnership with CrosArts* and with funding from Heartwell, a set of four basic circus skills days involving parents and children. Each participant received a certificate for the skills they had achieved, and the finale was a presentation in the form of a show to a public audience in the High Street, Scunthorpe.

Litter Project – Year 3 children from Crosby Primary School explored the problems of litter and why litter bins are not used, and went on to design a litter bin that they will use. Also from the information gathered in the first phase, the children made puppets from litter and produced a puppet play.

Memories in Steel – a collection of past and present memories of the Steel Works which were transported by local artist Peter Rogers into three designs of a bench. Through exhibitions held throughout Crosby the Community chose the design “Lysaghts” to be sited outside the Centenary Methodist Church on Frodingham Road.

Crosby 21 sadly said “goodbye” to Alex Hallows, Arts Co-ordinator, whose contract ended in March 2000, and to Team Leader Jags Ali, who has gone to work for Hull City Council. Sajda Shah was appointed as Jags' successor.

The team continue to receive vital support from Community work “Coach” Ann Hindley and North Lincolnshire Council External Funding Officer Jacky Wass.

* CrosArts is a three-year project funded by North Lincolnshire Council, Yorkshire Arts and European Regional Development Fund. It was formed to develop and establish a programme of community arts events and activities in the Crosby area, to enhance people's capacity to contribute ideas, to forge new links and to reveal potential.

Barton Community Connexions

Volunteer Contributions

A busy year with volunteers beginning to support us in almost every aspect of our activities. Particularly encouraging has been the addition to our small team of people who together possess a wide range of qualities and skills. Several of them have been associated with the project for many months showing continuing enthusiasm and commitment. This invaluable group has in no small measure enabled us to meet and exceed all targets.

Projects of this nature have as their remit to establish a core of workers drawn from the community; we are pleased to say that in this we have made significant progress, and here are just a few examples. Conenxions workers:

- Assisted with the decoration of a bed-sit whilst the elderly resident was recovering in hospital.
- Assisted with general Home Maintenance and Gardening tasks.
- Fitted door and window locks and smoke detectors.
- Supported IT classes and helped out with the crèche provided by Barton Child Centre.
- Produced and delivered publicity material and gave their time to the Spring Voluntary Fair.
- Transported residents from St. Peter's Court to a musical at Baysgarth School.
- Provided transport for some residents of the town to access shops, their GPs and other services.
- Generally assisted with many aspects of our essential but time consuming office work.

- The New Deal Team gave Connexions many hands to make light work of some especially challenging garden projects and were much in evidence sprucing up the grounds of 50 Holydyke.
- Raised the level of IT competence of the staff!
- Outings to the Heritage Fishing Museum, sight seeing around the local area, Hubbards Hills, and a trip into Yorkshire.

Into the future

We intend to build on the good foundations of last year through these objectives.

1. Further expand the scope of our increasingly popular Home Maintenance & Gardening Scheme (HM&G). It should be noted that our new HM&G Co-ordinator is now charged with combining hands-on operations with volunteer recruitment and training.
2. Further enhance the volunteer training programme.
3. Revamp and disseminate publicity materials and policy documents.
4. Launch a "Volunteer Newsletter".
5. Explore funding/contributions within the local business community.
6. Networking with similar projects in the region.
7. Planning social activities with volunteers.

We are pleased to take this opportunity to announce the initiation of partnerships with Humberside Police and Humberside Fire Brigade in Home Safety and Property Marking. Hopefully this will be the beginning of many other such joint ventures.

Apna Sahara Service

Over the last year the Apna Sahara Service has extended its area of work, moving away from a reliance on case work and towards a greater role in helping Service providers to increase the relevance and attractiveness of their services to people from the South East Asian Communities.

- Sajda was seconded to Humberside Training and Enterprise Council (T.E.C.) for 16 weeks to find out how the T.E.C. operated and then to conduct a survey to find out what people knew about the T.E.C. and why people from ethnic minority communities did not take up training opportunities. Apna Sahara benefited from the feedback, and finally Sajda presented her findings to the T.E.C.
- Neseem completed a short-term placement with the Directorate of Social and Housing Services, Care Management Teams. During her placement she learnt about the range of services delivered by the teams and made recommendations on how they may be made more culturally acceptable.
- Apna Sahara has increased its translation work. This has included leaflets, fact sheets, signs, posters, etc. for a wide variety of providers.
- Apna Sahara attended several open days held by various Service Providers to publicise their work.
- Other work carried out included:-

Work with young people – with culture and religion in mind, we held six



*Dali and Rapinder
at work in Apna Sahara office*

sessions each for young men and women aged between 16 and 25. On our behalf, Jags Ali (team leader of Crosby 21) and male volunteers from within the community conducted the sessions for the young men. Sessions for both men and women involved an

initial consultation, Looking After Yourself, Health Issues, Drugs & Alcohol and Careers Advice. This work was very successful with up to 20 people attending each session

After the sessions, many youngsters continued to research the subjects further for themselves. We asked the young people what they would like to do for the last two sessions and they asked for a day trip out of town. Remembering that some of these youngsters came from a deprived area and single parent families, and have not even been to Central Park in Scunthorpe, we thought they deserved something special – maybe the trip of a lifetime. We calculated the costs and headed for EuroDisney. The youngsters were given the responsibility to arrange their own passports and meals.

The trip turned out to be a great success. The thrill and gratitude on the young people's faces was worth all the tiredness and hassle.

Mental Health - With help from Jan Smith (Mental Health Liaison Officer, North Lincolnshire Social and Housing Services) and the Adult Education service, we held various sessions for the South East Asian women on different methods of Stress Management. The sessions included instruction on

Relaxation, Aromatherapy, Reflexology and Self-Massage. We received positive feedback from the women attending, some of whom are using the methods taught in the sessions.

Safety - a total of 65 people attended two Personal Safety sessions. These were held to enable the South East Asian community to gain a general insight into personal safety and how to protect themselves and their property. Participants have requested more training, including self-defence.

Employment - We carried out a survey of 264 households to explore the reasons why members of the local South East Asian communities may be reluctant to take up training opportunities and return to work.

A report on the findings is available.

Healthy Living Styles

Food - A Community Dietician assisted us in demonstrating healthy eating, cooking and living styles. Using traditional meals, we looked at ways of making them healthier, i.e. using less fat or other alternatives. Sessions were conducted in different South East Asian languages to include all the communities.

The sessions were well attended, and by using pre- and post-session questionnaires we ascertained that some participants made changes in their diets.

Apna Sahara has a large input to the Health Improvement Programme and Partnership Action Team meetings.

Sport - After initial help from Apna Sahara, many South East Asian women are now organising their own swimming sessions. We also organised training for women to become Gym facilitators and Netball trainers, with the aim of enabling them to start their own

sessions. A total of seven Asian women have been trained.

After a few Keep Fit sessions for Asian women we introduced them to "women only" Keep Fit sessions. The South East Asian women have found that they feel comfortable being with women from different cultures.

Due to great demand we increased our workshops on Religion and Culture from three to four. Each workshop had an attendance of over 20 people.

We are currently researching the requirements of the Elderly in the South East Asian community. We are questioning anyone over 50 years old (50+ are classified as elderly in the South East Asian communities) and Carers. We hope to find out why Social Services are not being used and how to improve access to these services. We will present the findings to Social Services.

Apna Sahara are still dealing with many other issues, such as working closely with Social Services on a case dealing with a single parent whose child has behavioural problems.

Our usual casework has decreased because we are working towards enabling individuals who use our service to become more independent. After the initial assessment of a case we give as much support as is necessary; we then take a step back, encouraging the individual to take control. This is a continuing process.

Now many people who use our service just need to be referred on to other agencies, whereas in the past we would have had to give intensive support ourselves. It is a slow process towards independence, as there are still quite a few individuals who rely heavily on Apna Sahara.

Voluntary Action North Lincolnshire
Annual Report 1999 - 2000

Core Staff

Alice Akehurst	Director (to November 1999)
Carole Phillips	Director (from January 2000)
Barbara Diggle	Deputy Director
Jean Bradley	Finance Officer
Brian Morris	Funding Advice Worker (until January 2000)
Michelle Fearon	Funding Advice Worker (from March 2000)
Liz Crowston	Resource Worker (Scunthorpe) and Community Transport
Ann Ford	Resource Worker (Brigg)
Yvonne Hollis	Resource Worker (Scunthorpe)
Elizabeth Jackson	Resource Worker (Isle of Axholme)
Carol Thornton	Resource Worker (Barton and Winterton) and Information Technology

Crosby 21 staff

41 Frances Street, Scunthorpe. DN15 6NS

Team Leader: Jags Ali

Support Workers: Sajda Shah (from 31.1.00)
Marie Allcock
Jean Witting

Arts Co-ordinator: Alex Hallowes

Apna Sahara Staff

41 Frances Street, Scunthorpe.
DN15 6NS

Manager – Dali Khan
Assistant Manager – Sajda Shah
Community Development Workers
- Aleya Khatun
- Neseem Mehmood
- Shibli Zaman
Admin Support Worker
- Rapinder Hayre

Community Connexions

– Isle of Axholme

High Street, Crowle

Manager: Jean Leadbeater

Community Connexions – Barton

50 Holydyke, Barton on Humber

Manager – Janet Snashall-Woodhams
Project Workers – Sue May
– Claire Wilkinson
Home Maintenance & Gardening Co-ordinator
- John Railton
Work Placement
- Michael Horton

Voluntary Action Offices

41 Frances Street, **Scunthorpe** DN15 6NS

Monday – Friday, 8.30 – 12.30, 1.30 – 5.00 (Closed Friday afternoons)

The Assembly Rooms, Queen Street, **Barton-on-Humber**. DN18 5QP

Monday – Friday, 9.00 – 12.45, 2.00 – 5.00.

Brigg & District Local Link Office, Station Road, **Brigg**. DN20 8XB
Tuesdays, 10.00 – 1.00.

Winterton Local Link Office, The Library, West Street, **Winterton**. DN15 9QF

Thursdays, 2.00 – 5.00.

Crowle Local Link Office, Chancery Lane, **Crowle**. DN17 4HN

Fridays, 10.00 – 12.00

Epworth Local Link, The Library, Chapel Street, **Epworth**.

Mondays, 2.00 – 4.00

Signed:

Chairman, Voluntary Action North Lincolnshire

Financial Affairs

In the twelve months to 31 March 2000 our total income from external sources was £373,082. Our thanks go to North Lincolnshire Council, South Humber Health Authority, National Lottery Charities Board, and Humberside Training and Enterprise Council, who are our main funders; this total includes SRB and ERDF allocations. Other funding came from the sale of our administrative services, use of the minibus, membership fees, rent, interest and donations. Our main funders have agreed to continue funding for 2000/2001 for which we are very grateful.

There was a total excess of income over expenditure of £5,928 including restricted funds. A breakdown of this excess can be found in the statement of the financial activities in the annual accounts.

Voluntary Action has continued to expand with the opening of the Connexions service in Crowle. More familiarisation sessions on the computerised accounting system are planned for your directors and staff so that they can better fulfil their role.

Our computer systems are now being upgraded for internet and website activity. We have our own web pages on the "Beehive" pages of the "This is Scunthorpe" site.

Voluntary Action North Lincolnshire Ltd. Is grateful for the continued support of Susan Webster of Cooke, Webster & Co., who has been a constant source of help and guidance.

Signed:

Trevor Caunt

Treasurer, Voluntary Action North Lincolnshire

administers the ever-increasing daily financial activity, from the Barton office of Voluntary Action.

Statement of Trustees' Responsibilities

Charity Law requires the Trustees to prepare financial statements for each year. The Trustees are also responsible for keeping proper books of account with respect to the affairs of the charity.

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Voluntary Action North Lincolnshire - Membership List 1999/2000

16th Centenary (Methodist) Scout Group	Burton upon Stather Parish Burton-upon-Stather Village Hall	Manger Pro Vision Marie Curie Cancer Care	Scunthorpe United Disabled Supporters Club
1st Goxhill & Barrow Scout Group	Cardiac Support Group	Market Hill Residents' Association	SGM&WG
2nd Crowle Beaver Colony	Carers' Support Centre	Mayflower Playgroup & Kindergarten	Sounds Right
8-4-2 Project	Catwalkers of Barton	Motor Neurone Disease Assoc, South Humbs Branch	South Ferriby (Over Sixties)
AccessAbility North Lincolnshire ACE	CDA Humberside Church of Reconciliation	National Asthma Campaign	St Andrew's Church, Bonby
Age Concern	CMT International UK	National Schizophrenia Fellowship	St Andrew's Church, Wootton
Air Training Corps 119 Squadron	Community, Heritage, Arts & Media Project (CHAMP)	Carers Group	St Augustine Church Committee
All Saints Church, Goxhill	Cottingham Court	National Schizophrenia Fellowship, Brigg	St Barnabas Church, Barnetby
Anti Poverty Centre	Crosby C.A.	New County Choral Society	St Bartholomew's Church, Appleby
Appleby Village Hall	Crowle & Ealand Regeneration Project Ltd	New Era Housing Association Ltd	St Hugh's Church, Brumby
Arthritis Care, Scunthorpe Branch	Crowle Lights Committee	New Holland Women's Institute	St John Ambulance, Barton Div.
Back to Back	Cruse Bereavement Care - Scunthorpe & District	North Lincolnshire Council Community Recreation	St Lawrence Church, Thornton Curtis
Barnetby Neighbourhood Watch	De Lacy House Carers Group	North Lincolnshire Music & Drama Festival Society	St Mary's Parish Church, Barton
Barrow Choral Group	Don.K.E.Y.	North Lincolnshire Rural Community Transport	St Matthew Chapter No 1447
Barrow Concert Band	Downs Syndrome Association, Duet	North Lincolnshire Talking News for the Blind	St Nicholas Church, Ulceby, PCC
Barrow Darby & Joan Club	East Halton WI	North Lincolnshire Women's Aid	St. Nicholas Church, Haxey
Barrow on Humber Parish Council	Epworth Imperial Hall Users	North Lincs. LETS	St. Oswald's Church Council, Althorpe & Keadby
Barrow upon Humber Village Hall	F.C. United	Northern Lincolnshire CPRE	Stepping Stones Pre-school
Barton & District Physically Handicapped Society	Fourth Generation Initiative	Outcasts Cricket Club	Tatterfoals
Barton Allotment Society	Fourth Generation, Brigg & District	Oxfam, Scunthorpe Branch	The Diamond Club
Barton Arts	Friends of Elsham Hall	Parkinson's Disease Society	The Salvation Army
Barton Brigg Road Bowls & Tennis	Friends of St Luke's School	Polish Social & Cultural Centre	The Samaritans
Barton Carnival	Friends of the Barton Line	Poplars Park Residents Association	The Sobriety Project Ltd
Barton Child Centre	Glanford Pre-School Learning All.	Priory Lane Out of School Club	Thornton Curtis Women's Institute
Barton Evangelical Church	Good Neighbours Fellowship Gp.	Redholme Residents Comforts	Trent Group of Women's Institutes
Barton Flower Club	Goxhill Methodist Church	RoSEP	Tricare Neighbourhood Project
Barton Good Neighbours Link Club	Goxhill Parish Council	RNLI, Barton Branch	Ulceby School Endowment Trust
Barton Ladies Luncheon Club	Goxhill Pre-school	RSPCA	Ulceby Village Association
Barton Lions	Goxhill Women's Institute	SAFE	Viking Resource Centre
Barton on Humber Civic Society	Great Chesterford Anderson Fabrice Fund	Save the Children Fund, Goxhill	WEA Barton Branch
Barton on Humber Methodist Circuit	Grimsby & Scunthorpe Rape Crisis	Saxby All Saints PCC	WEA Scunthorpe & NW Lincs
Barton Oxfam	Guru Nanak Sikh Temple	Scotter Methodist Women's Hour	Westcliffe Community Centre
Barton Town Council	Haven Group Women's Institute	Scunthorpe & District CAB	Westcliffe Drop In Centre
Barton Town Twinning	Help the Aged	Scunthorpe & District Deaf Children's Society	Winterringham Senior Citizens
Barton Town/Old Boys FC	Holiday Playtime	Scunthorpe & District MIND	Winterringham Village Hall
Barton Wheelers	Home-Start North Lincolnshire	Scunthorpe & District Pensioners' Association	Winterton & Saffre Town Twinning Association
Barton Women's Institute	HOPE	Scunthorpe & District Pipe Band	Winterton All Saints Parochial Church Council
Baysgarth Arts Theatre Group	Humber Pre-school Learning All.	Scunthorpe & Goole Hospitals	Winterton Bowling and Recreation Club
Befrienders	Humbercare	Scunthorpe & North Lincs. Victim Support	Winterton Carers Group
Bonby Pre-school	Humberside Law Centre	Scunthorpe Body Positive	Winterton Playing Fields Assn
Bonby Women's Institute	Humbs Woman's Hockey Assn	Scunthorpe Co-operative Junior Choir	Winterton Social Club for People with Physical Disabilities
Bottesford & Ashby PCC	Iron Will - Cancer Self-Help Support Group	Scunthorpe Council on Alcohol and Drugs	Winterton Town Council
Bottesford Floral Art Group	IT Can Help Network	Scunthorpe Deaf Club	Winterton Trinity Methodist Church
Bottesford Junior School Millennium Group	Jalchatra Project	Scunthorpe Gingerbread	Women's Royal Voluntary Service
Bottesford Out of School Club	Just Good Friends ADS	Scunthorpe Group of Advanced Motorists	Wootton Village Hall
Bottesford Pre-School	Keadby Methodist Ladies Group	Scunthorpe Indian Dance and Music Association	Worldwide Fund for Nature
Brigg & Dist Community Assn	Kirton Young Methodists	Scunthorpe Industrial Mission	Yaddlethorp Playgroup
Brigg & District Flower Society	Kirton-in-Lindsey Society	Scunthorpe Solo Club	Youth Information & Counselling Unit
Brigg & District Physically Handicapped Society	Lincs Group, Coeliac Society		
Brigg Christian Fellowship	Lincolnshire House Association		
Brigg Farm Women's Club	Lincolnshire Trust for Cats		
Brigg Mobility Scheme	Lindsey Blind Society		
Brigg Morning WI	Lindsey Lodge Hospice		
Brigg Old People's Welfare Committee	Luddington Fun Club		
Brigg Town Council	Macmillan Cancer Relief		
British Steel Pensioners	Make-a-Wish Foundation UK		
Broughton Carnival Millennium			
Broughton Town Council			